

Limes Walk

Issue 3 –February 2017

We're here to help...



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Liaison Officer
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Site Manager
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Site Office and welfare facilities is located in the car park area of Lime Walk.

Our office is open Monday to Friday between the hours of 8.00am – 4.00pm excluding Bank Holidays

SOUTHWARK COUNCIL CONTACT

Kemi Baugh
Southwark Customer Relationship Officer
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E:kemi.baugh@southwark.gov.uk

**Outside office hours
you should use our
Emergency No:
07946 220 827**

Please read your Residents Handbook for full details about the proposed work and schedules to your estate and property.

Dear Resident

Welcome to the second edition of the monthly newsletter for Limes Walk. Southwark Council is investing in improvements by carrying out the Warm, Dry and Safe project as part of the major works to your block. A&E Elkins will provide these works as the long term Partnering Contractor for your area.

We will be sending you our monthly newsletters to keep you informed of the progress of works and we welcome any comments regarding what you would like to see in future editions.

The Site Office:

Our site offices are situated at the front of the car park area of Limes Walk. Our office hours are 8:00am to 4pm Monday to Friday excluding Bank Holidays. Residents are welcome to visit us during these hours to discuss any queries or concerns regarding scheduled works. A post box is also available if you would prefer to leave a note.

Works description and updates

- Roof renewal
- Electrical upgrade (subject to survey and to tenanted properties only)
- Smoke alarms and heat detectors (offered free of charge to leaseholders)
- Replacement Fire escape doors
- Roof renewal
- Replacement kitchens (subject to survey to tenanted properties only)

1-11 Limes Walk

- The scaffold and the hoist are now complete and ready for the roofing works which commenced mid-January. The works are now 60% complete.
- The roof lights are 100% complete externally. Please be aware that there may be internal works to some properties in which we will make good.

We work as part of the
**Considerate
Contractors Scheme.**



For more information
please call 08007 831423 or visit the
website on www.ccscheme.org.uk

Building sites signify to the public that works are in progress, and this can sometimes result in bogus callers who will attempt to visit and gain entrance to properties by claiming to be involved in the works.

Please remain fully aware and vigilant of this possible security risk and always ask to see an identification badge.

If you are still unsure, please immediately contact our Resident Liaison Officer, any of our bonafide workmen will be more than happy to wait while you check.

Our ID badge provides details of the operatives name and position, and contain a photograph of the operative.

Authentic cards will clearly show the A&E Elkins logo.

If in doubt please call the RLO'S for verification or the Police.

For emergency repairs that need immediate attention, please call the Contact Centre on FREEPHONE 0800 952 4444 or 020 7525 2600.

All non-emergency repairs can be reported on the Southwark Council website 24/7.

Visit:
<http://www.southwark.gov.uk/repairs>

12-25 Limes Walk

- The scaffold assembly commenced at the beginning of January. Roofing works commenced on 13th February.
- 26 -42 Limes Walk
- Our pilot kitchen has been approved by Southwark Council.
- Scaffold assembly commenced 19th January. Roofing works to start in April.

We are now 95% complete with all surveys to tenanted properties. If you have had access letters with regards to the surveys, please contact the RLO Karla Watson as soon as you can to book a convenient appointment.

We will be lettering all tenants shortly to inform them of the outcome for possible bathroom, kitchen and WC replacements to their property.

Before and after pictures of our pilot flat.

Before



After

