

NEWSLETTER

A&E Elkins Limited
Maintenance, Refurbishment and Roofing

Aylesbury Estate- Warm, Dry & Safe - Phase 2

Issue 17 –January 2017

We're here to help...



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Please note that our site offices and welfare facilities have moved to the undercroft, 76-165 Missenden, Rowland Way, London SE17 2HU.

Our office is open Monday to Friday between the hours of 8.30am-4.30pm (excluding bank holidays)

SOUTHWARK COUNCIL CONTACT
Michael Adigun
Customer Relationship Officer
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Outside office hours you should use our Emergency No:
07946 220 827

Please read your Residents Handbook for full details about the proposed work and schedules to your estate and property.

Dear Resident

Welcome to the seventeenth edition of our monthly newsletter for Aylesbury Estate –Warm, Dry & Safe –Phase 2. Southwark Council is investing more than £12.5 million in improvements to your homes and the estate. A&E Elkins Ltd will provide these works as the long term Partnering Contractor for your area.

WORKS DESCRIPTION AND UPDATES

Here is a summary of works that have been completed so far:

Electrical upgrade works

Electrical upgrade works are ongoing to all blocks and we are now booking in the remaining few properties. The last remaining properties that have not booked in have now been passed over to Southwark Council and Housing Management. If you have not yet had an electrical upgrade, please contact Lori or Julie to arrange a convenient appointment.

Window Overhauls

Window overhauls are ongoing to all blocks excluding Calverton, Danesfield and Emberton. If you have not yet made an appointment for these works, please contact Lori or Julie.

Replacement front entrance doors

Replacement front entrance doors are ongoing to all blocks. (Excluding 112-165 Missenden & 203-255 Missenden). If you have not yet had a front door replacement, please call Lori or Julie.

Communal Areas

Works to replace bin stores and service cupboard doors for the estate are progressing well.

Lateral mains works are also ongoing to all blocks. We will be shutting down the power to each block alongside EDF on separate dates. Letters will be delivered to all residents 4 weeks in advance advising of the shutdown date for your block.

If you have not yet booked an appointment for your electrical upgrade works, please do so before the shutdown takes place as this may affect the reconnection of power to your home after these works have been undertaken.


Southwark
Council

We work as part of the
**Considerate
Constructors Scheme**



For more information, please call
08007 831423 or visit the website on
www.ccscheme.org.uk

Building sites signify to the public that works are in progress, and this can sometimes result in bogus callers who will attempt to visit and gain entrance to properties by claiming to be involved in the works.

Please remain fully aware and vigilant of this possible security risk and always ask to see an identification badge.

If you are still unsure, please immediately contact our Resident Liaison Officer, any of our bonafide workmen will be more than happy to wait while you check.

Our ID badge provides details of the operatives' name and position, and contain a photograph of the operative.

Authentic cards will clearly show the A&E Elkins logo.

If in doubt, please call the RLO'S for verification or the Police.

For emergency repairs that need immediate attention, please call the Contact Centre on FREEPHONE 0800 952 4444 or 020 7525 2600.

All non-emergency repairs can be reported on the Southwark Council website 24/7.

Visit:
<http://www.southwark.gov.uk/repairs>

Please note: The scheduled programme of works for Aylesbury Estate Phase 2 is due to finish as of 20th February 2017. After this date, all outstanding works will be passed to Southwark Council. If you have not yet booked an appointment for an electrical upgrade, window overhaul or front entrance door replacement, please contact the Resident Liaison Team as soon as possible to arrange an appointment.

Resident Coffee Mornings

We will be holding a resident's coffee morning on Monday 20th February at our site office. The address is: The Undercroft of 75 – 165 Missenden House, Aylesbury Estate, SE17 2HU.



All residents are welcome to attend between 9am – 11am. Refreshments will be available. Southwark Customer Relationship Officer, Michael Adigun and Elkins Resident Liaison Officers, Lori and Julie will be present to discuss any issues relating to the works.

Please feel free to come along!

Photos of new replacement front doors

