

## Portland Estate

Issue 6 – November 2016

### We're here to help...



**Natasha Nicholls**  
Resident Liaison  
Officer  
Mob: 07496 352 583  
Email:  
natasha.nicholls@  
aelkins.co.uk



**Cydney Tucker**  
Apprentice RLO  
Mob: 07944 333 579  
Email:  
cydney.tucker@  
aelkins.co.uk

**Site Office and welfare facilities are located in between blocks Woodsford & Broadmayne Our office is open Monday to Friday between the hours of 8.30am – 4.30pm excluding Bank Holidays**

**Freephone: 0800 103 2926**

#### **SOUTHWARK COUNCIL CONTACT**

**Kola Jimoh**  
Customer Relationship Officer  
Mob: 07432 556 510  
Email: kola.jimoh@southwark.gov.uk

**Outside office hours you should use our Emergency No: 07946 220 827**

**Please read your Residents Handbook for full details about the proposed work and schedules to your estate and property.**

### **Dear Resident**

Welcome to the sixth edition of our newsletter for Portland Estate. Southwark Council is investing in improvements to your homes and the estate. A&E Elkins Ltd will provide these works as the long term Partnering Contractor for your area.

We will be sending you monthly newsletters to keep you informed of the progress of works.

### **WORKS DESCRIPTION AND UPDATES**

#### **Bridport**

- Scaffolding is due to be taken down week commencing Monday 7th November 2016.
- The roof works are complete with minor snagging to be carried out.
- Concrete repairs are now complete.
- The lateral mains are on programme and the changeover date will be Wednesday 23rd November 2016 from 8am to 5pm. Please ensure someone is home on this day to give us access for EDF to reconnect your power.
- Decorations have been completed to handrails and communal areas in the block.
- A new electrical intake cupboard door has been fitted at Bridport.
- All windows at Bridport have now been surveyed and window works have been carried out.
- Kitchen and bathrooms are fully complete at Bridport.

#### **Woodsford**

The renewal of the roof to Woodsford is now completed.

All windows at Woodsford have been surveyed and works have been carried out.

**Residents who have not yet had a survey undertaken to your home please contact Resident Liaison Officer Cydney Tucker on 07944 333 579.**

We work as part of the **Considerate Constructors Scheme**.



For more information please call 08007 831423 or visit the website on [www.ccscheme.org.uk](http://www.ccscheme.org.uk)

**Building sites signify to the public that works are in progress, and this can sometimes result in bogus callers who will attempt to visit and gain entrance to properties by claiming to be involved in the works.**

Please remain fully aware and vigilant of this possible security risk and always ask to see an identification badge.

If you are still unsure, please immediately contact our Resident Liaison Officer, any of our bonafide workmen will be more than happy to wait while you check.

Our ID badge provides details of the operatives name and position, and contain a photograph of the operative.

Authentic cards will clearly show the A&E Elkins logo.

If in doubt please call the RLO'S for verification or the Police.

**For emergency repairs that need immediate attention, please call the Contact Centre on FREEPHONE 0800 952 4444 or 020 7525 2600.**

**All non-emergency repairs can be reported on the Southwark Council website 24/7.**

Visit: <http://www.southwark.gov.uk/repairs>

## Lulworth

- Roof renewal works to Lulworth House are currently underway.
- The majority of window surveys and works have been carried out. If you have not yet had a survey undertaken for these works to take place, please contact your Resident Liaison Officers at your earliest convenience to arrange an appointment.
- Drilling works have commenced at Woodsford and Lulworth and are progressing well.
- Please Note: Noisy drilling works will be carried out from 8am – 5pm Monday to Thursday.
- A resident's respite area has been provided for residents to retreat to which is equipped with soft furnishings and tea and coffee making facilities.

***If you have any concerns or require further information regarding these works, please feel free to contact the Resident Liaison team via the contact details listed in this newsletter.***

We thank you for your co-operation and apologise for any inconvenience caused during these necessary works.

## Community Initiative

A&E Elkins Ltd will be hosting a Christmas Party for all residents at Bridport House and Portland Estate. The party will be held at our site offices at Portland Street located between Woodsford and Broadmayne House on Wednesday 14th December from 1.30pm.

***We look forward to seeing you there.***

