

NEWSLETTER

Lycott Grove, Melbourne Grove & Playfield Crescent

A&E Elkins Limited
Maintenance, Refurbishment and Roofing

Issue 1 – November 2016

We're here to help...



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Our site office is located to the side of block 17-31 Lycott Grove
Our office is open Monday to Friday between the hours of 08.00 – 17.00 excl. Bank Holidays

SOUTHWARK COUNCIL CONTACTS

Customer Relationship Officer
Kemi Baugh – Mob: 07984512476
kemi.baugh@southwark.gov.uk

Contract Manager
Stanley Lyons
stanley.lyons@southwark.gov.uk

Outside office hours you should use our Emergency No: 07946 220 827

Please read your Residents Handbook for full details about the proposed work and schedules to your estate and property.

Dear Resident

Welcome to our first edition of the monthly newsletter for Lycott Grove, Melbourne Grove & Playfield Crescent.

Southwark Council is investing in major work improvements to your homes and the estate. A&E Elkins Limited will deliver these works as the main partnering contractor for your area. Overall, the planned works should take approximately 35 weeks to complete, commencing 14th November 2016.

We will be sending out monthly newsletters to keep you informed of the progress of works and we welcome any comments regarding what you would like to see in the next edition. Resident Liaison Officers Rosemary Coker, Lola Somers and Tayla Bruen will be your main point of contact throughout these works.

SITE MANAGERS



John Downey



Nick Guiver

WORKS DESCRIPTION AND UPDATES

Elements of works to be undertaken will include the following:

- Electrical upgrades (Subject to property survey on tenant dwellings)
- Kitchen and bathroom replacements (where identified in the property survey)
- Installation of smoke / heat detection alarm systems to all tenanted dwellings
- Installation of smoke / heat detection alarm systems- offered to leaseholder free of charge
- Window replacement works (to all dwellings)
- Roof and balcony works
- External electrical works (lateral mains)
- Door entry system (2-12 & 14-24 Lycott Grove)
- Kitchen and bathroom fans (to all tenant dwellings)
- Repairs to pram sheds and garages

We work as part of the
**Considerate
Constructors Scheme**



For more information, please call
08007 831423 or visit the website on
www.ccscheme.org.uk

Building sites signify to the public that works are in progress, and this can sometimes result in bogus callers who will attempt to visit and gain entrance to properties by claiming to be involved in the works.

Please remain fully aware and vigilant of this possible security risk and always ask to see an identification badge.

If you are still unsure, please immediately contact our Resident Liaison Officer, any of our bonafide workmen will be more than happy to wait while you check.

Our ID badge provides details of the operatives' name and position, and contain a photograph of the operative.

Authentic cards will clearly show the A&E Elkins logo.

If in doubt, please call the RLO'S for verification or the Police.

For emergency repairs that need immediate attention, please call the Contact Centre on FREEPHONE 0800 952 4444 or 020 7525 2600.

All non-emergency repairs can be reported on the Southwark Council website 24/7.

Visit:
<http://www.southwark.gov.uk/repairs>

Electrical, window and gas Survey

We are currently in the process of booking appointments with residents for electrical, window and gas surveys to be carried out. The appointments are expected to take approximately 1 hour to complete and will identify any electrical works that need to be carried out, current condition of your windows and to review your gas (for ventilation) in your home.

If you have not yet had an electrical survey carried out, please contact one of the Resident Liaison Offices Rosemary, Lola or Tayla via the contact details listed to book an appointment.

Kitchen and bathroom surveys

Kitchen and bathroom surveys to tenanted properties are presently underway.

If you have not yet had a survey undertaken, please contact your Resident Liaison Officer Rosemary, Lola or Tayla to book an appointment or for further information regarding scheduled works.

We look forward to working with you during the coming weeks.

Community Initiatives

PECKHAM PRIDE BASKETBALL

A project which is sponsored by A&E Elkins – the purpose is to encourage and support young people within the London Borough of Southwark to engage in constructive and progressive activities.

There are always places for boys and girls, interested in playing or taking part in the Peckham Pride Basket Ball Team/Project.

Why not support your area by introducing anyone who resides in the borough of Southwark to get involved, there are always places for anyone interested in playing or taking part – remember both boys and girls with a wide range of age groups,



**Simply contact: Coach Sterling
on 07931 164 100**

Or take a look at their website to see what success Peckam Pride have achieved and to give you better idea of the fun that is had and what is involved.

www.peckhampride.moonfruit.com/