

# NEWSLETTER



## Brimmington Estate

Issue 15 – October 2016

### We're here to help...



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Our site office is located at:  
38 Culmore Road, Peckham  
SE15 2RQ.

Tel No. 020 7732 8921

Our office is open Monday to

Friday between the hours of

08.00 – 16.00 excl. Bank

Holidays

#### SOUTHWARK COUNCIL CONTACT

Emilia Eyabi

Customer Relationship Officer

Mob: 07950 860756

E: Emilia.Eyabi@southwark.gov.uk

**Outside office hours you  
should use our Emergency  
No: 07946 220 827**

Please read your  
Residents Handbook for  
full details about the  
proposed work and  
schedules to your  
estate and property.

### Dear Resident

Welcome to the fifteenth edition of our monthly newsletter for the Brimmington Estate. Works are moving along nicely and on schedule.

Clifton Way and Culmore Road have 99% electrical and precondition surveys completed. Actual works have also been booked and one property has now been completed.

### WORKS DESCRIPTION AND UPDATES

#### Breakdown of progress to date are:

- Precondition Surveys – 317 of 322 carried out
- Electric periodic surveys - 336 carried out
- Full electrical rewires – 243 completed
- Electrical remedials – 27 completed
- LD2's (smoke alarms) – 271 Installed
- Kitchen designs – 195 completed
- Kitchen replacements – 165 completed
- Bathrooms – 194 completed
- WC's replacements – 199 completed

*Residents are welcome to visit the site office and look at samples and pictures of a variety of kitchens and bathrooms that have already been completed, especially if you have not yet had your bathroom completed and have an appointment to start the works.*

### Customer Satisfaction Survey

Customer satisfaction forms will be issued to residents who have not yet completed and returned theirs. When received **please** complete them and contact us to arrange collection, your views and comments are extremely necessary and important.

***Please Note: Residents who  
complete the Southwark survey form  
will be entered into a prize draw with  
the chance of winning £1000.***



We work as part of the  
**Considerate  
Constructors Scheme**



For more information, please call  
08007 831423 or visit the website on  
[www.ccscheme.org.uk](http://www.ccscheme.org.uk)

Building sites signify to the public that works are in progress, and this can sometimes result in bogus callers who will attempt to visit and gain entrance to properties by claiming to be involved in the works.

Please remain fully aware and vigilant of this possible security risk and always ask to see an identification badge.

If you are still unsure, please immediately contact our Resident Liaison Officer, any of our bonafide workmen will be more than happy to wait while you check.

Our ID badge provides details of the operatives name and position, and contain a photograph of the operative.

Authentic cards will clearly show the A&E Elkins logo.

If in doubt please call the RLO'S for verification or the Police.

For emergency repairs that need immediate attention, please call the Contact Centre on FREEPHONE 0800 952 4444 or 020 7525 2600.

All non-emergency repairs can be reported on the Southwark Council website 24/7.

Visit:  
<http://www.southwark.gov.uk/repairs>

In partnership with



## Community Initiative

As you may be aware from previous newsletters, we are arranging a pool competition for the residents on the Brimington Estate as well as A&E Elkins staff members (see attached poster). We will need at least 10 people to create a mini league, however, if we do not get enough entrees to form the leagues, we will arrange to find a winner singularly.

If you are interested in taking part, please contact Lola or Tayla by Friday 28<sup>th</sup> October 2016 and you will be given details as to when the competition will start. Up to £250.00 can be won!

**Why not try your luck and test your skills?**



**We look forward to hearing from you. Good luck!**

### ADDITIONAL INFORMATION

Some of you may not be aware that your Customer Relationship Officer from Southwark Council, Emilia Eyabi, has left us for pastures new, but please note that we are still holding our monthly coffee mornings. Next month it will be held on Tuesday 8th November 2016, at the site office, 38 Culmore Road, SE15 2RQ.

*Remember, it's the place where you will be able to voice any concerns that you may have. The Contract Manager from Southwark Council, Alison Gaskin, will be here to answer any questions that you might have about the current works being carried out on the estate/in your home. Light refreshments will be available.*

**Commented [IH1]:** Please replace with - we will be holding a pool table

**Commented [IH2]:** What does this sentence mean? It reads like we intend to rig the competition!!the message in this sentence is not clear, please re-word